How To Respond To Tenders FutureBuy

DUBAI FUTURE FOUNDATION

2019



Supplier User Guide – How To Respond To Tenders

Dear Valued Supplier,

Welcome to "FutureBuy Procurement Portal" user guide.

This user guide will lead you through how to respond to tenders you've been invited to by Dubai Future Foundation Buyers via FutureBuy and will be delivered through a step-by-step approach.

If you are facing difficulties at any time during the registration process, you can email our help desk for assistance at <u>sourcingsupport@tejari.com</u>.

Alternatively, you can dial +971 800 8363377 (800 Tenders) for telephonic support from Sundays to Thursdays 8:00 AM – 5:00 PM (GMT + 4:00) Abu Dhabi, Muscat.

Sincerely,

Dubai Future Foundation Team



Step 1: Access the FutureBuy link https://www.futurebuy.ae/web/login.html

Once you have accessed the URL, enter your username and password in order to gain access to the portal.



Step 2: From the list of available RFIs or RFQs, click on the required specific RFx:

â	My RFQs Open to All Suppliers					
						•••
**	Filter By: All RFQs	(type to start search)	~			
đ	RFQ Code RFQ Title	Project Code	RFQ Status	RFQ Closing Date/Time	 Buyer Organisation 	Response Status
	1 rfq_1 Office Design Concept	tender_1	m Running	10/10/2019 10:00	Buyer	No Response Prepared
	Total 1					10 • Page 1 of 1



Step 3: Once you have accessed the RFI/Q,

You will land on the **My Response** tab to review the questionnaire listing the tender scope of work, technical questions and details of the tender.

You will need to click on the **Create Response** icon to initiate a response.

▼ RI Pro Clo Res	RFQ: rfq_1 - Office Design Concept Imit Running Project:tender_1- ABC Closing Date: 16/11/2019 10:00:00 Response Last Submitted On: Not Submitted Yet Not Submitted Yet								
RFQ De	RFQ Details Messages (Unread 0) Settings Buyer Attachments (0) My Response Associated Users								
Curre	ncy: AED	Create Respons	e Decline To Respond						
⁺ Vie⁺ 1.	 View Response Index Only 1. Qualification Response (Questions: 19) 								
- 1.1	1 Registration - Section of Profile Questions	S							
	Question	Description	Response						
1.1.1	Established Date	* Please insert the company's Established Date	10/09/2019						
1.1.2	1.2 Trade / Business License Document * Please attach a copy of the Company's Valid Trade / Business License & insert the Expiry Date								
1.1.3	Trade / Business License Number	12345							
1.1.4	Issuing Authority	✤ Please mention the Issuing Authority of the Company's Trade License	dubai						
1.1.5	1.1.5 Company Profile * Please attach a copy of the Company's Profile								



Step 4: Once you have accessed the RFI/Q,

You may click on the **Edit Response** icon to begin drafting your response. All the question marked with a red asterisk (*) is set as mandatory. You won't be able to submit your response without responding to these questions.

RFQ: r	fq_1 - Office Design C	oncept	m Run
⊢ Bac	k to List		•
- 2.	Technical Response (Que	stions: 7)	Edit Response
- 2	1 Confirmation of Responses	- Question Section	
	Question	Description	Response
2.1.1	Scope of Work	* Please attach a copy of your Methodology here. Please note that no financial or commercial information should be included in this section. The proposal should outline a creative concept that is aligned with Dubai Future Foundation brand and its' objectives. Detailed scope of work is included in the scope of work. This document can be found in the document attachment area of this RFQ The consultant should propose the main activities of the assignment, their work breakdown structure and expected duration, phasing and dependencies and delivery dates of milestones/submissions. The proposed work plan should be consistent with the proposed approach and methodology.	(no file attached)
2.1.2	Company Profile	* Please attach here a copy of your Company Profile detailing the reputation of the agency and the projects engaged with government entities	(no file attached)
2.1.3	High level Project Implementation Plan	* Please attach a copy of your project plan with the key activities and delivery milestones with timelines for the project.	(no file attached)
2.1.4	Organisation Chart	* Submit Project Team Organisation Chart including proposed sub-consultants. This should clearly describe all roles & responsibilities including sub-consultants, if any.	(no file attached)
2.1.5	CVs of Proposed Personnel to include experience of proposed team	* Please upload the CV's of members who will deliver the services described in the Tender Documents. Please ensure that these members have also been identified in the Proposed Organisation Chart.	(no file attached)
2.1.6	Similar UAE Project Experience	★ Please provide details of previous similar projects with exhibition quality executed in UAE, and ensure to provide all required details as well as provide detail on ability to manage complex projects and the interaction of multiple stakeholders.	
2.1.7	Consultancy Services in house or out sources	 Please confirm if the design or part of it will be undertaken in house or outsourced to a third party. If outsourced then please attach a list of the sub consultants to be engaged. Please include in your technical submission details of the above, attach a copy of this information here. 	(no file attached)



Step 4: The questionnaire may have different question types, varying from Text, Numeric, Yes/No, Attachments, etc. While drafting your response to the questionnaire, you may continue to clicking on the **Save and Continue** icon to make sure your response is always saved.

Once you have completed drafting your response you will need to click on the **Save and Return** icon to be directed back to the submission page.

			Save and Return	Save and Continue X Cancel
				💕 Validate Response
2. Teo	chnical Response (G	Questions: 7)		
2.1	Confirmation of Resp	onses - Question Section		
	Question	Description	Response	
		★ Please attach a copy of your Methodology here. Please note that no financial or commercial information should be included in this section. The proposal should outline a creative concept that is aligned with Dubai Future Foundation brand and its' objectives.		
2.1.1	Scope of Work	Detailed scope of work is included in the scope of work. This document can be found in the document attachment area of this RFQ	+ Click to attach file	
		The consultant should propose the main activities of the assignment, their work breakdown structure and expected duration, phasing and dependencies and delivery dates of milestones/submissions. The proposed work plan should be consistent with the proposed approach and methodology.		
2.1.2	Company Profile	 Please attach here a copy of your Company Profile detailing the reputation of the agency and the projects engaged with government entities 	+ Click to attach file	
2.1.3	High level Project Implementation Plan	✤ Please attach a copy of your project plan with the key activities and delivery milestones with timelines for the project.	+ Click to attach file	
2.1.4	Organisation Chart	 Submit Project Team Organisation Chart including proposed sub-consultants. This should clearly describe all roles & responsibilities including sub-consultants, if any. 	+ Click to attach file	
2.1.5	CVs of Proposed Personnel to include experience of proposed team	 Please upload the CV's of members who will deliver the services described in the Tender Documents. Please ensure that these members have also been identified in the Proposed Organisation Chart. 	+ Click to attach file	
2.1.6	Similar UAE Project Experience	 Please provide details of previous similar projects with exhibition quality executed in UAE, and ensure to provide all required details as well as provide detail on ability to manage complex projects and the interaction of multiple stakeholders. 	Characters available 2000	



Step 5: You will be directed to draft the commercial response as per the envelope questionnaire.

While drafting your response to the questionnaire, you may continue to clicking on the **Save and Continue** icon to make sure your response is always saved.

Once you have completed drafting your response you will need to click on the **Save and Return** icon to be directed back to the submission page.

RFQ: rfq_1 - Office Design Concept								페 Running		
						Save	and Return	B Save	and Continue	× Cancel
3. Commercial Response (Items: 4, Questions: 1)										
3.1 Fee Confirmation - Question Section										
	Question	Description	Response							
3.1.1	Fee Confirmation	★ Please confirm the prices quoted is in United Arab Emirates Currency (AED) and the proposal shall be valid for a period of at least sixty (60) calendar days from the Proposal Submission Deadline	Confirm v							
3.2	Fee - Price Se	ction								
	Item Code	Description	ltem Remarks	Unit of Measurement	Quantity	Unit P	rice	Price	Comments	
3.2.1	1	* Design Fee		Lump sum	1	1,900	123	1,900	N. 512	1
3.2.2	2	* Implementation Fee		Lump sum	1	1,900	123	1,900	N. 512	12
3.2.3	3	* Post Implementation Support Services Fee		Lump sum	1	2,900	123	2,900	N. 512	17
3.2.4	4	* Additional Support Fee		Lump sum	1	2,900	123	2,900	N. 512	1,



Step 6: Once you have completed drafting your response to the RFP. You may proceed to clicking on the Submit Response icon.

If you wish you may revise your submission again, however please be minded to do so prior to the RFP closing date and time.

~	RFQ: rfq_1 - Office Design Concept Project.tender_1- ABC Closing Date: 16/11/2019 10:00:00 Response Last Submitted On: Not Submitted Vet							
RFG	Details Messages (Unread 0)							
Set	tings Buyer Attachments (0) My Respo	Associated Users						
			Submit Response	C Export/Import Response				
Му	Response Summary							
1.	Qualification Response	All questions answered No additional attachments						
2.	Technical Response	All questions answered No additional attachments						
3.	Commercial Response	All quoted items completed No additional attachments	Total Price (excluding optional sections)	9,600				

For further help and support, please contact our Helpdesk team on +971 800 8363377 (800 Tenders) for telephonic support or email <u>sourcingsupport@tejari.com</u> from Sundays to Thursdays 8:00 AM – 5:00 PM (GMT + 4:00) Abu Dhabi, Muscat.